

1. Introduction and about us

This privacy notice explains how Northern Vision ("NV" or "we", "our", "us) collects, uses and shares your personal data.

How we use your personal data depends on whether you interact (or have interacted) with us as a client, ticket buyer, player or other beneficiary, a coach or official, a volunteer, or a reader of our websites (www.liverpooltennis.co.uk, www.norwegiantennisopen.com, www.northern-vision.co.uk) , or as a representative of a delivery partner or in some other way. NV do not gather any financial information nor home addresses but purely electronic mail addresses.

This privacy notice gives a general overview of how we process personal data but you may receive more detailed information about data protection (including separate privacy notices) depending on the different ways you interact with us.

Northern Vision Limited, is registered as is the 'controller' of the data for the purposes set out below. is subject to the General Data Protection Regulation (the "GDPR") with effect from 25 May 2018.

2. The categories of personal data we collect

We collect and process some of the data we collect from you limited to your name and contact information (such as your home and/or business address (as applicable), email address and telephone number, records of communications and interactions we have had with you by various means which only applies to NV event participants and not outright ticket or corporate hospitality clients,

In addition, we will collect the following categories of personal data depending on how you interact with us:

For Ticket buyers/ Hospitality clients

We collect when applicable the email address, personal address for ticket delivery plus mobile or business phone number.

For players: •

- Match-play and training-related data;
- Rankings and ratings;
- Dietary requirements and other information relevant for training or competition arrangements;
- Medical records and injury information;

For coaches and officials: •

- Accreditations, qualifications and training; • Availability, selection and travel information
- ; • Evaluations and assessments of players and matches;
- DBS information (criminal records checks), where applicable; and/or • Disciplinary and safeguarding information, Antin doping record

For volunteers: •

- Records of activity such as volunteer role(s), length of service, awards and number of hours; •
- Application or registration details for the purposes of volunteering; •
- Reference checks;
- Disciplinary and safeguarding information, where relevant; and/or • Availability information.

Financial data

All financial data and invoicing is sent out by our authorised accountant Mazars and no such data is stored by Northern Vision Limited.

For website users:

- Login ID information, including usernames
- ; and/or • Information provided through our website, including in messages and forms
- , for example forms for updating communication and marketing preferences.

3. How we collect personal data

We may collect your personal information in a number of ways, principally:

- Directly from you, for example when you attend our events
- , join a performance programme as a player, enter a tournament, provide coaching or officiating services, and make enquiries on our website,
- and when you interact with us in various other ways such as signing on to news letters or when NV staff who are working with you in your capacity as a player, coach or official record information about you, for example when NV coordinating and organise events and competitions .

4. For what purpose do we gather your information.

Northern Vision has 'legitimate interests' in processing personal information about individuals we interact with. Not only does this incl clients and customers to our events but also during our community outreach program in order to make sport and in particular tennis inclusive and accessible to all people and communities.

For example, we need to process personal data in pursuit of our legitimate interests in order to:

- organise competitions and major events, and process and publish results
- , ratings and rankings data from competitions;
- ensure the security of our events and premises, including by recording individuals' photographs as part of event accreditation.

5. Who we may share your data with

Personal information collected and processed by us may be shared with the following recipients, or categories of recipients, where necessary:

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Someone acting on your behalf, for example a parent or guardian; NV employees and volunteers (as applicable), for the purposes of providing particular products or services to you;

- Competition organisers and officials involved in competitions you are taking part in;
- (Where you are a volunteer) with our employees and other volunteers, for the purposes of volunteer management and administration and any volunteering application or project; and or to arrange your accreditation for an event.

Data from ticket buyers , corporate clients and sponsors are not shared at any stage,

6. How long we will store your data

We may retain your personal data for as long as is necessary to fulfil the purposes set out in this privacy notice and/or our reasonable requirements. The data is automatically deleted upon request through the unsubscribe button on our NV news letters

7. Your rights in relation to your personal data Under the GDPR, you have the right to:

- obtain access to, and copies of, the personal data that we hold about you
- ; • require us to correct the personal data we hold about you if it is incorrect
- ; • require us to erase your personal data in certain circumstances;
- require us to restrict our data processing activities in certain circumstances;
- to object, on grounds relating to your particular situation, to any of our particular processing activities where you feel this has a disproportionate impact on you

; and • where our processing is based on your consent, you may withdraw that consent, without affecting the lawfulness of our processing based on consent before its withdrawal

. If you would like to exercise any of these rights, please contact us in writing using the contact details below.

If you are not satisfied with how we are processing your personal data, you can complain to the Information Commissioner's Office (ICO).

You can also find out more about your rights under the GDPR (and other data protection legislation) from the Information Commissioner's

Office website available at: www.ico.org.uk.

Contact us If you have any queries about this privacy notice or how we process your personal data, you may contact us: • admin@northern-vision.co.uk
or call 07950260165